



## **PROCEDURE TO CANCEL PENDING ORDERS DURING SYSTEM FAILURE**

In case of IBTS System Failure due to any Reason from Investor's Part, Broker's Part or 3<sup>rd</sup> Party Software Vendor's Part, Investor can call and talk to the KATS operator of the Broker to get update regarding his/her lined up Orders, can give Instructions to KATS Operator to Cancel Orders or to line up further orders on his/her Behalf or any amendment thereof:

### **Contact Details of the Brokers are as under:**

#### **Head Office:**

Telephone Number: +92 21 111 444 001

#### **Lahore Branch:**

Telephone Numbers: +92 42 35777863-70, 35876075-76

#### **Islamabad Branch:**

Telephone Numbers: +92 51 2604861-62, 2604864, 2273439, 2275256

#### **Faisalabad Branch:**

Telephone Numbers: +92 41 2540843-45

#### **Rahim Yar Khan Branch:**

Telephone Numbers: +92 68 5871651-56

#### **Multan Branch:**

Telephone Numbers: +92 61 4512003, 4571183

#### **Abbottabad Branch:**

Telephone Numbers: +92 992 408243, 408244

#### **Peshawar Branch:**

Telephone Numbers: +92 91 5273035, 5273038, 3608448

#### **Sialkot Branch:**

Telephone Numbers: +92 52 3258028