

Dear Client

We are pleased to announce that the upgrade of iTrade Eclipse terminal **to Version 1.0.75** is now available. You are kindly requested to upgrade during weekend to avoid any inconvenience on Monday. The update will take around 10 to 15 minutes.

NOTE: If you do not upgrade during weekend, you may experience slow system response on Monday morning.

Procedure for Upgrade:

Login > when prompted with a version mismatch message > Press 'ACCEPT' button to start upgrade.

After successful upgrade, Re-login (**Refer to Second Level Password**), you will notice the version 1.0.75 at the top of trading terminal.

New Features:

Second Level Password

In order to enforce regulatory requirement (PSX Rule Book, clause 9.7(e)) to enhance account security, we are implementing second level password security.

System will prompt for second level password after you login. Your second level password is "**AxvU64**"

It is strongly advised that you should change your second level password after first successful login. You can change your second level password from **Edit Menu. (Refer to Second Level Password)**

Updated Cash Withdrawal Request

Cash Withdrawal Request now will have 3 options Bank Deposit, Cheque Delivery (Default option) and Self collection.

Note: For Bank Deposit account provided for Dividend Mandate will be used unless intimated otherwise.

If you have any issues/queries please contact customer support at 021-111-444-001 or email us at info@i-trade.com.pk

Best Regards,

Team iTrade

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