

Dear Client,

We are pleased to announce that the upgrade of iTrade Eclipse terminal to **Version 2.1.0** will be available on **Friday 28th May 2021 from 5:30PM onwards**. You are kindly requested to upgrade during weekend to avoid any inconvenience on **Monday, 31 May 2021**. The update will take around 10 to 15 minutes.

**NOTE: If you do not upgrade during weekend, you may experience slow system response on Monday morning.**

**Procedure for Upgrade:**

Login > when prompted with a version mismatch message > Press '**ACCEPT**' button to start upgrade.

After successful upgrade, Re-login (**Refer to [Second Level Password](#)**), you will notice the version 2.1.0 at the top of trading terminal.

**New Features:**

**Forget Password:**

This feature will enable end user to reset **First Level Password** them self, in case Account is blocked due to multiple wrong password attempts will also be unblocked.

If you face any issue in the aforesaid upgrade, please contact your respective trader or call our customer support desk at **021-111-444-001**. **Our teams will be available on Saturday 28th May 2021 from 10:00 am to 5:30 pm to assist you.**

Best Regards,

Team iTrade

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